# MedAdvisor Solutions<sup>™</sup>

# **Release Notes**

May 2025

# **Overview:**

Ensuring stability of our MedAdvisor for Pharmacy platform has remained our priority across May as pharmacies take on the massive task of vaccinating our local communities in preparation for winter. With our enhanced AIR integration and web accessibility also rolled out, we trust that pharmacies have been experiencing a hassle-free vaccination season from a technology perspective. Looking ahead, we are also preparing for the launch of Active Script List (ASL) in our patient App and have rolled out our new Patient Consult Module to all pharmacies.

## What's New:

### Changes to SMS Reminders in MedAdvisor for Pharmacy

- MedAdvisor for Pharmacy will now automatically add new medications as SMS reminders for patients who are already signed up for SMS reminders.
- Feature is turned on by default but can be changed by going into the settings of your MedAdvisor for Pharmacy software.

For more information, please check out our SMS Settings guides below:

- <u>SMS Settings Automatically sign-up new medications for SMS reminders</u>
- <u>SMS Reminders Sign Up</u>

### Patient Search Speed Improvements

Patient Search performance has been significantly enhanced greatly reducing loading times.

### Changes to Calendar & Bookings Workflow

Entering email and phone number now optional when booking walk-in patients for services.

# **Bug Fixes Completed:**

- Fixed Request Script not sending if area code missing from Fax Number.
- Fixed issue where some special characters prevented bulk patient uploads via the Patients tab.

Please contact our Customer Support Team at <a href="mailto:support@medadvisorsolutions.com">support@medadvisorsolutions.com</a> if you have feedback or are experiencing any product challenges.

Updated 30th May 2025.



### You may have missed:



- An all-purpose and flexible solution for pharmacies to record any consult, event or interaction with a patient.
- Integrated two-way Secure Messaging offering pharmacies seamless communication with a patient's health care practitioner post consult.

Access the Patient Consult Module Quick Start Guide <u>here.</u>



Watch our recent webinar on the new Patient Consult Module <u>here.</u>

#### Additional Enhancements to AIR Integration:

- **Patient Immunisation History Statement:** Download a patient's immunisation statement from AIR directly within immunisation forms and email it upon request.
- **Expanded Patient Data Access:** View additional AIR details, including vaccine trial participation, natural immunity status, and upcoming National Immunisation Program (NIP) vaccines.
- Improved Patient Search & Creation: Search AIR for patient records and create new profiles in MedAdvisor without accessing dispense.

#### New Functionality in the Certificate for Leave Form

- New email option: Directly email a patient their Certificate of Leave at the conclusion of a service.
- Automated digital signature: Pharmacist signature loaded to the digital Certificate of Leave removing the need for printing and manual signatures.
- **Update patient data:** Demographic field editing now available for pharmacists to manually enter up-to-date data for patients not in dispense.

Read the updated Knowledge Base Article here.

#### **Guild Corporate Health 2025**

• Enhancements have been made to MedAdvisor for Pharmacy to support the Guild Corporate Health vaccination program in 2025.

Access the Guild Corporate Health Quick Start Guide here.

Want to access MedAdvisor for Pharmacy on the web? Click <u>here</u> for all the information you need to get started.

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