# MedAdvisor Solutions™

# Release Notes

## April 2025

## Overview:

With flu vaccination season in full swing, our priority across April has been ensuring platform stability during peak service recording hours. With our enhanced AIR integration and web accessibility also rolled out, we trust that pharmacies have been experiencing a hassle-free vaccination season from a technology perspective. Looking ahead, platform stability will remain our top priority while we also continue to implement fixes where required.

## What's New:

### Finalised Rollout of MedAdvisor for Pharmacy Anytime, Anywhere Access
- Rollout to access the web-version of MedAdvisor for Pharmacy is near completion.
- Access MedAdvisor for Pharmacy anywhere, anytime using your preferred device.
- Look out for onboarding information being communicated via your MedAdvisor for Pharmacy Inbox and email.

Access MedAdvisor for Pharmacy web access resources [here.](#)

### Patient Search Speed Improvements
- Patient Search performance has been significantly enhanced greatly reducing loading times.

## Bug Fixes Completed:
- Fixed performance speed issue for pharmacies usings LOTS dispense.
- Fixed reconciled owing scripts incorrectly appearing in Request Script owing list for some FRED dispense users.
- Fixed some pharmacies not being able to send bulk SMS communications from the Health Services Hub.

## You may have missed:

### Guild Corporate Health 2025
- Enhancements have been made to MedAdvisor for Pharmacy to support the Guild Corporate Health vaccination program in 2025.

Access the Guild Corporate Health Quick Start Guide [here.](#)

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# You may have missed:

## Patient Consult Module with Secure Messaging
- An all-purpose and flexible solution for pharmacies to record any consult, event or interaction with a patient.
- Integrated two-way Secure Messaging offering pharmacies seamless communication with a patient's health care practitioner post consult.
- Access to the Patient Consult Module is currently being rolled out to all pharmacies.

Access the Patient Consult Module Quick Start Guide [here.](here.)

## Additional Enhancements to AIR Integration:
- **Patient Immunisation History Statement:** Download a patient's immunisation statement from AIR directly within immunisation forms and email it upon request.
- **Expanded Patient Data Access:** View additional AIR details, including vaccine trial participation, natural immunity status, and upcoming National Immunisation Program (NIP) vaccines.
- **Improved Patient Search & Creation:** Search AIR for patient records and create new profiles in MedAdvisor without accessing dispense.

## New Functionality in the Certificate for Leave Form
- **New email option:** Directly email a patient their Certificate of Leave at the conclusion of a service.
- **Automated digital signature:** Pharmacist signature loaded to the digital Certificate of Leave removing the need for printing and manual signatures.
- **Update patient data:** Demographic field editing now available for pharmacists to manually enter up-to-date data for patients not in dispense.

Read the updated Knowledge Base Article [here.](here.)

Please contact our Customer Support Team at support@medadvisorsolutions.com if you have feedback or are experiencing any product challenges.

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