

**MedAdvisor**  
**Solutions®**

**US leader in  
pharmacy-led  
patient engagement**



# Engaging the right patient at the right time with the right message



## Our network



**66%**

of the U.S. population



**9 of the top 10**

pharmacy chains



**3B+**

prescriptions annually

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**MedAdvisor Solutions helps pharma reach the right patient at the right time in the right way.**

Our data-driven platform delivers precision targeting and timely engagement, connecting patients at key moments to improve adherence, reduce waste, and drive better outcomes.

**THRiV™**, our next-generation patient platform, uses rich data to personalize and anticipate patient engagement delivering timely, relevant support.



# Omnichannel engagement

Robust communication channels deliver targeted information at the right moment in the medication journey.

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This coordinated approach allows **pharma and pharmacies** to:

- Reach **highly targeted patient cohorts with personalized outreach** across digital and non-digital channels
- **Track and measure program** performance in real-time
- **Optimize engagement** strategies using rich data-driven insights

01

## Pharmacy Print

Essential medication and wellness information at the counter

02

## SMS/MMS

Timely mobile reminders and support

03

## Direct Mail

Personalized outreach between pharmacy visits.

04

## Interactive Medication Assistant

Multilingual, AI-powered guidance delivered in a customized format

05

## Digital and traditional regulatory content

Important information about prescription medication to support safe and effective use

Extensive patient data  
enables targeting of  
qualified, high value  
patients and caregivers



**Patient  
Demographics**

Age, gender, zip code



**Medication  
History**

Product form/strength,  
dosage, days supplied,  
# refills



**Disease State  
Information**

Concomitant  
medications,  
co-morbidities,  
prior drug/class  
experience



**Adherence  
Tendencies**

Therapy duration,  
product switches,  
lapsed behavior



**Prescriber  
Information**

Specialty, gender, location,  
practice information,  
patient and Rx volumes



**Payer Type**

Payer type (cash,  
government sponsored,  
commercial)





# Pharmacies offer influential access points throughout the patient journey



- **Patients visit the pharmacy 12-times more than their provider**, creating a unique opportunity to educate and support the treatment journey
- **Pharmacy-led patient engagement** offers timely, HIPPA compliant communications
- **Precisely targeted, data-driven** communications based on patient medication history data and real time behavior **increases relevance**
- **Trusted pharmacy-patient relationship** drives receptivity to engaging and learning
- **Patient engagement fully integrated with pharmacy workflow** enables optimal cadence and frequency across the patient journey

# Actionable data to power marketing insights and decisions

Real-time analytics enable pharma brands to:

Track	Measure	Optimize
patient engagement and adherence trends across pharmacy channels	campaign effectiveness with side-by-side control group comparisons	future strategies based on real-world data and ongoing performance analysis

## Delivering lift, results and impact

<b>50%</b> average lift in RSV program effectiveness	<b>40%</b> average lift in COVID program effectiveness	<b>11%</b> increase in awareness program results	<b>6%</b> increase in medication adherence programs
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By leveraging pharmacy trust, real-time patient insights, and hyper-targeting, our programs enable pharma brands to execute precision patient engagement strategies that maximize reach, adherence, and brand ROI.

To learn more about our patient engagement platform, **go to [www.medadvisorsolutions.com](http://www.medadvisorsolutions.com)**